

# इण्डिया इन्फ्रास्ट्रक्चर फाइनेंस कम्पनी लिमिटेड

(भारत सरकार का उद्यम)

## India Infrastructure Finance Company Limited

(A Govt. of India Enterprise)



आई आई एफ सी एल  
I I F C L

Ref: IIFCL/R&T/2024-25/

15<sup>th</sup> October 2024

BSE Ltd., Corporate Services Department, Phiroz Jeejeebhoy Towers, Dalal street, Mumbai - 400 001	National Stock Exchange of India Ltd, Corporate Services Department, Exchange Plaza, Plot no. C/1, G Block, Bandra-Kurla Complex, Bandra (E) Mumbai - 400 051
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### **Certificate under Regulation 13 (3) of SEBI (LISTING OBLIGATIONS AND DISCLOSURE REQUIREMENTS) REGULATIONS, 2015**

Reg - Investor Complaints during the quarter ending September 2024.

INE787H09012	INE787H07057	INE787H07156	INE787H07255	INE787H07362
INE787H08030	INE787H07065	INE787H07164	INE787H07263	INE787H07347
INE787H09020	INE787H07073	INE787H07172	INE787H07271	INE787H07370
INE787H09053	INE787H07081	INE787H07180	INE787H07289	INE787H07388
INE787H09061	INE787H07099	INE787H07198	INE787H07297	INE787H07412
INE787H09079	INE787H07107	INE787H07206	INE787H07305	INE787H07396
INE787H09087	INE787H07115	INE787H07230	INE787H07313	INE787H07420
INE787H09095	INE787H07123	INE787H07214	INE787H07321	INE787H07404
INE787H07032	INE787H07131	INE787H07222	INE787H07354	INE787H07438
INE787H07040	INE787H07149	INE787H07248	INE787H07339	INE787H08048
INE787H08055	INE787H08063	INE787H08089	INE787H08071	INE787H08097
INE787H08105	INE787H080113	INE787H08121	INE787H08139	

The status of investor complaints, pertaining to the ISINs mentioned above, during the quarter ending September 2024, is given below:

Particulars	No. of complaints
No. of complains pending as on 30 <sup>th</sup> June 2024	0
No. of complains received during 01 <sup>st</sup> July– 30 <sup>th</sup> September 2024	45
No. of complains during 01 <sup>st</sup> July– 30 <sup>th</sup> September 2024	45
No. of complains remaining unresolved as on 30 <sup>th</sup> September 2024	0

The break-up of Investor's complains received during the quarter ended 30<sup>th</sup> September 2024  
(Annexure-I)

You are requested to kindly take the same on record.

Thanking you.  
Sincerely,



For India Infrastructure Finance Company Limited  
Authorised Signatory

पंजीकृत कार्यालय : 5वीं मंजिल, ऑफिस ब्लॉक - 2, प्लेट ए एवं बी, एन. बी. सी. सी. टॉवर, ईस्ट किडवाई नगर, नई दिल्ली -110023, दूरभाष : +91-11-24641330-31  
Regd. Office : 5<sup>th</sup> Floor, Office Block - 2, Plate A & B, NBCC Tower, East Kidwai Nagar, New Delhi -110023, Ph.: +91-11-24641330-31  
CIN : U67190DL2006GOI144520 वेबसाइट / Website : www.iifcl.in ई-मेल / E-mail : information@iifcl.in, Fax : +91-11-20815125



हिन्दी में काम करना आसान है, इसका प्रयोग बढ़ाइए।



## Annexure I

STATUS OF GRIEVANCES DURING THE QUARTER ENDING 30<sup>th</sup> September 2024

Particulars	HFCL Infra Bonds Tranc he-I 2010- 11	Taxbale Bond – Series X-A Option I & Series X-B Option II	Tax Free Bond Series IV-A, IV-B, IV-C, III-A, III-B & III-C	Tax Free Bonds 2012- 13	Tax Free Bonds 2013- 14 Tranch e II	Tax Free Bonds 2013-14 Series VI I A,B,C	Tax Free Bonds 2013- 14 Tranc he I	Tax Free Bonds 2013- 14 Tranc he II	Tax Free Bonds 2013- 14 Tranc he III	Total
<b>Consolidated Status</b>	Opening	0	0	0	0	0	0	0	0	0
	Received	22	0	0	2	0	0	14	7	45
	Attended	22	0	0	2	0	0	14	7	45
	Pending	0	0	0	0	0	0	0	0	0
<b>Opening balance</b>	Non Receipt of Securities	0	0	0	0	0	0	0	0	0
	Non Receipt of Electronic Credit	0	0	0	0	0	0	0	0	0
	Non Receipt of Refund Order	0	0	0	0	0	0	0	0	0
	Non Receipt of Interest	0	0	0	0	0	0	0	0	0
	SEBI Request/ Complaint (Issuer SEBI's Scores)	0	0	0	0	0	0	0	0	0
	Stock Exchange complaints	0	0	0	0	0	0	0	0	0
	SEBI Request/ Complaint (RTA SEBI's Scores)	0	0	0	0	0	0	0	0	0
	RTI complaints	0	0	0	0	0	0	0	0	0
<b>Received</b>	Non Receipt of Securities	0	0	0	0	0	0	0	0	0
	Non Receipt of Electronic Credit	0	0	0	0	0	0	0	0	0
	Non Receipt of Refund Order	0	0	0	0	0	0	0	0	0
	Non Receipt of Interest	22	0	0	2	0	0	14	7	45
	Stock Exchange complaints	0	0	0	0	0	0	0	0	0
	SEBI Request/ Complaint (Issuer SEBI's Scores)	0	0	0	0	0	0	0	0	0
	SEBI Request/ Complaint (RTA SEBI's Scores)	0	0	0	0	0	0	0	0	0
	RTI complaints	0	0	0	0	0	0	0	0	0
<b>Attended</b>	Non Receipt of Securities	0	0	0	0	0	0	0	0	0
	Non Receipt of Electronic Credit	0	0	0	0	0	0	0	0	0
	Non Receipt of Refund Order	0	0	0	0	0	0	0	0	0
	Non Receipt of Interest	22	0	0	2	0	0	14	7	45
	Stock Exchange complaints	0	0	0	0	0	0	0	0	0
	SEBI Request/ Complaint (Issuer SEBI's Scores)	0	0	0	0	0	0	0	0	0
	SEBI Request/ Complaint (RTA SEBI's Scores)	0	0	0	0	0	0	0	0	0
	RTI complaints	0	0	0	0	0	0	0	0	0
<b>Pending</b>	Non Receipt of Securities	0	0	0	0	0	0	0	0	0
	Non Receipt of Electronic Credit	0	0	0	0	0	0	0	0	0
	Non Receipt of Refund Order	0	0	0	0	0	0	0	0	0
	Non Receipt of Interest	0	0	0	0	0	0	0	0	0
	SEBI Request/ Complaint (Issuer SEBI's Scores)	0	0	0	0	0	0	0	0	0
	SEBI Request/ Complaint (RTA SEBI's Scores)	0	0	0	0	0	0	0	0	0
	RTI complaints	0	0	0	0	0	0	0	0	0

