इण्डिया इन्फ्रास्ट्रक्चर फाइनैन्स कम्पनी लिमिटेड

(भारत सरकार का उद्यम)

India Infrastructure Finance Company Limited

(A Govt. of India Enterprise)



BSE Ltd.,	National Stock Exchange of India Ltd,				
Corporate Services Department,	Corporate Services Department, Exchange				
Phiroz Jeejeebhoy Towers,	Plaza, Plot no. C/1, G Block, Bandra-Kurla				
Dalal street, Mumbai - 400 001	Complex, Bandra (E) Mumbai - 400 051				

Certificate under Regulation 13 (3) of SEBI (LISTING OBLIGATIONS AND DISCLOSURE REQUIREMENTS) REGULATIONS, 2015

Reg - Investor Grievance Redressal Report for the quarter ending March 2025.

INE787H07057	INE787H07156	INE787H07255	INE787H07362
INE787H07065	INE787H07164	INE787H07263	INE787H07347
INE787H07073	INE787H07172	INE787H07271	INE787H07370
INE787H07081	INE787H07180	INE787H07289	INE787H07388
INE787H07099	INE787H07198	INE787H07297	INE787H07412
INE787H07107	INE787H07206	INE787H07305	INE787H07396
INE787H07115	INE787H07230	INE787H07313	INE787H07420
INE787H07123	INE787H07214	INE787H07321	INE787H07404
INE787H07131	INE787H07222	INE787H07354	INE787H07438
INE787H07149	INE787H07248	INE787H07339	INE787H08048
INE787H08063	INE787H08089	INE787H08071	INE787H08097
INE787H080113	INE787H08121	INE787H08139	INE787H08147
INE787H08162	INE787H08170	INE787H08188	INE787H08196
	INE787H07065 INE787H07073 INE787H07081 INE787H07099 INE787H07107 INE787H07115 INE787H07123 INE787H07131 INE787H07149 INE787H08063 INE787H080113	INE787H07065 INE787H07164 INE787H07073 INE787H07172 INE787H07081 INE787H07180 INE787H07099 INE787H07198 INE787H07107 INE787H07206 INE787H07115 INE787H07230 INE787H07123 INE787H07214 INE787H07131 INE787H07222 INE787H07149 INE787H07248 INE787H08063 INE787H08089 INE787H080113 INE787H08121	INE787H07065 INE787H07164 INE787H07263 INE787H07073 INE787H07172 INE787H07271 INE787H07081 INE787H07180 INE787H07289 INE787H07099 INE787H07198 INE787H07297 INE787H07107 INE787H07206 INE787H07305 INE787H07115 INE787H07230 INE787H07313 INE787H07123 INE787H07214 INE787H07321 INE787H07131 INE787H07222 INE787H07354 INE787H07149 INE787H07248 INE787H07339 INE787H08063 INE787H08089 INE787H08071 INE787H080113 INE787H08121 INE787H08139

The status of investor complaints, pertaining to the ISINs mentioned above, during the quarter ending March 2025, is given below:

Particulars	No. of complaints		
No. of investors complaints pending at the beginning of Quarter	0		
No. of investor complaints received during the Quarter	34		
No. of investor complaints disposed off during the Quarter	34		
No. of investor complaints those remaining unresolved at the end of the	0		
Quarter			

The break-up of Investor's complains received during the quarter ended 31st March 2025 (Annexure-I)

You are requested to kindly take the same on record.

Thanking you.

Sincerely,

Sanjeeb Kumar Mishra

(Compliance officer)

पंजीकृत कार्यालय : 5वीं मंजिल, ऑफिस ब्लॉर्क - 2, प्लेट ए एवं बी, एज. बी. सी. सी. टॉवर, ईस्ट किदवई नगर, नई दिल्ली -110023, दूरआष : +91-11-24641330-31 Regd. Office : 5th Floor, Office Block - 2, Plate A & B, NBCC Tower, East Kidwai Nagar, New Delhi -110023, Ph.: +91-11-24641330-31 CIN : U67190DL2006G0I144520 वैबसाईट / Website : www.iifcl.in ई-मेल / E-mal : information@iifcl.in, Fax : +91-11-20815125









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	STATUS OF	GRIEVANC	ES DURING T	exure I HE QUARTE	R ENDING	31st March	2025		_		
	Particulars	IIFCL Infra Bonds Tranc he-1 2010- 11	Taxbale Bond - Series X-A Option I & Series X-B Option II	Tax Free Bond Series IV-A, IV-B, IV-C, III-A, III-B & III-C	Tax Free Bond s 2012- 13	Tax Free Bonds 2012- 13 Tranc he II	Tax Free Bonds 2013-14 Series VI I A,B,C	Tax Free Bonds 2013- 14 Tranc he I	Tax Free Bonds 2013- 14 Tranc he II	Tax Free Bonds 2013- 14 Tranc he III	Total
Consolidated Status	Opening	0	0	0	0	0	0	0	0	0	0
	Received	9	0	0	4	0	0	6	9	6	34
	Attended	9	0	0	4	0	0	6	9	6	34
	Pending	0	0	0	0	0	0	0	0	0	0
	Non Receipt of Securities	0	0	0	0	0	0	0	0	0	0
	Non Receipt of Electronic	0	0	0	0	0	0	0	0	0	0
	Non Receipt of Refund	0	0	0	0	0	0	0	0	0	0
521 V	Order Non Receipt of Interest	0	0	0	0	0	0	0	0	0	0
Opening balance	SEBI Request/ Complaint	0	0	0	0	0	0	0	0	0	0
	(Issuer SEBI's Scores) Stock Exchange complaints	0	0	0	0	0	0	0	0	0	0
	SEBI Request/ Complaint (RTA SEBI's Scores)	0	0	0	0	0	0	0	0	0	0
	RTI complaints	0	0	0	0	0	0	0	0	0	0
Received	Non Receipt of Securities	0	0	0	0	0	0	0	0	0	0
	Non Receipt of Electronic Credit	0	0	0	0	0	0	0	0	0	0
	Non Receipt of Refund Order	0	0	0	0	0	0	0	0	0	0
	Non Receipt of Interest	6	0	0	3	0	0	6	9	4	28
Received	Stock Exchange complaints	0	0	0	0	0	0	0	0	0	0
	SEBI Request/ Complaint (Issuer SEBI's Scores)	0	0	0	0	0	0	0	0	0	0
	SEBI Request/ Complaint (RTA SEBI's Scores)	3	0	0	1	0	0	0	0	2	6
	RTI complaints	0	0	0	0	0	0	0	0	0	0
Attended	Non Receipt of Securities	0	0	0	0	0	0	0	0	0	0
	Non Receipt of Electronic Credit	0	0	0	0	0	0	0	0	0	0
	Non Receipt of Refund Order	0	0	0	0	0	0	0	0	0	0
	Non Receipt of Interest	6	0	0	3	0	0	6	9	4	28
	Stock Exchange complaints	0	0	0	0	0	0	0	0	0	0
	SEBI Request/ Complaint (Issuer SEBI's Scores)	0	0	0	0	0	0	0	0	0	0
	SEBI Request/ Complaint (RTA SEBI's Scores)	3	0	0	1	0	0	0	0	2	6
	RTI complaints	0	0	0	0	0	0	0	0	0	0
Pending	Non Receipt of Securities	0	0	0	0	0	0	0	0	0	0
	Non Receipt of Electronic Credit Non Receipt of Refund	0	0	0	0	0	0	0	0	0	0
	Order	0	0	0	0	0	0	0	0	0	0
. enumg	Non Receipt of Interest	0	0	0	0	0	0	0	0	0	0
	SEBI Request/ Complaint (Issuer SEBI's Scores)	0	0	0	0	0	0	0	0	0	0
	SEBI Request/ Complaint (RTA SEBI's Scores)	0	0	0	0	0	0	0	0	0	0
	RTI complaints	0	0	0	0	0	0	0	0	0	0